Theft and Building Security

To all residents and owners of O.C.S.C.C 815:

As some of you may now be aware, the underground garage was once again broken into last weekend. After exhaustive review, it is unclear how the perpetrator gained access, as the video footage is not clear but we believe the perpetrator followed a vehicle through the main entrance.

No damage to the vehicles was reported, but miscellaneous items were taken from unsecured vehicles and 1 bike was removed from the wall from a deteriorated mount.

A police report and video footage has been filed by the corporation and we are pleased to advise that, as a result, the police was able to identify the perpetrator and will be arresting him at its first opportunity.

While Management has already taken steps to perform an in-depth security audit and continues to look into measures that can be taken to increase building security, it is also important to note that thefts under $5000 are one of the most commonly occurring crimes in your Ward. Therefore, it will require a community effort to keep these occurrences to a minimum.

Police has stressed the importance of residents filing a report, when their vehicles and/or belongings are affected. They have also stressed the importance that even though their vehicles are in a locked garage, under surveillance, residents should **ensure that their vehicles are locked at all times and that any**

personal belongings stored on the common elements are secured at all times.

If your vehicle has been compromised or personal belongings have been taken or damaged, **please call the Ottawa Police non-emergency line (613-236-1222) to file a report and provide a copy of the report to the concierge and property manager.**

Please see the important general reminders below:

Security Reminders

- Suspicious persons should be reported to security/ concierge immediately. (Please do not rely on your security team to view this via the cameras. Security/concierge personnel have many tasks which require their attention and may not immediately notice this type of activity.)

- Unknown persons must **NEVER** be admitted to the building. True guests will be permitted entry by their hosts.

- Thefts, suspicious activities or crimes in progress should be reported to the concierge/security team immediately. (613-613-292-4868)

- Concierge/security should be notified immediately if the garage or pedestrian doors are malfunctioning or inoperative.

- Care must be taken that un-authorized persons are not allowed entry and that the garage door is secured **after entering or leaving.** (Please wait the 20 secs. for the door to close.)

- Person's trying to gain access to the property through the large garage door on foot should be reported to Concierge/security.
- Keep all items stored on common elements secured at all times. (Please, ensure your lockers are secure!)

- Keep your vehicle secured at all times.

Your cooperation, patience, understanding and continued efforts in keeping the community a safe and secure place are appreciated.

Should you have any questions or concerns regarding this matter, please do not hesitate to contact the undersigned.

Warm Regards,
Melody Brown
Property Manager
Condominium Management Group
"As agent only" for OCSCC No. 815
April 6 2022